



Policy:	FOOD RECALL POLICY
Date Approved:	Jan 28, 2025

DGH is responsible for complying with the law and ensuring that food we distribute is safe for human consumption. We will do this by ensuring that the food we distribute meets relevant legislative requirements including food safety and, where applicable, those pertaining to food recalls.

Background:

During a food recall, the Canadian Food and Inspection Agency's (CFIA) role is, generally, to:

- ensure that recall activities are sufficient to the risk posed to consumers i.e., food safety, allergens, etc.,
- issue recall warnings when necessary, and
- verify that you have effectively removed the food from further sale or use or corrected its label.

A CFIA recall will include the following information:

- A detailed description of the nature of the problem
- The food name, brand, size and lot code(s) or other unique identifier affected
- Label(s) of the food in question
- The total quantity of food affected, and the quantity distributed
- Information on the geographical area of distribution of the affected food
- When the food was distributed (specific dates)
- Details of complaints received and any reported illnesses
- Contact information of the person at the recall organization responsible for liaising with or available after hours for the CFIA.

The CFIA will communicate recalls through a variety of avenues i.e., social media, television, radio, their website, etc. The Greater Vancouver Food Bank (GVFB) will also communicate via email recalls to organizations they provide food to. Recall notices will be sent to the person who submits the GVFB orders. If more information on the recall is needed it can be found on the CFIA website: <https://inspection.canada.ca>

DGH will have the following process in place to respond to recalls:

1. The inventory coordinator (or designate) will be responsible for implementing a recall and will need to receive any recall notices.
2. When a GVFB recall notices arrive at the program:

- a. The inventory coordinator (or designate) will survey the food on site to ensure the recalled product is not available for distribution.
- b. Recall information will be sent out to Site Coordinator Teams to ensure the recalled product is not on site for distribution.
- c. If recalled products are found at any sites, they should be disposed of in the method specified in the recall.
- d. If recalled products are known to /suspected to have already been distributed:
 - A notice will be drawn up detailing the recall information.
 - The notice will be posted on the DGHP website and on the community notice boards or other locations at all distribution sites.